



TERMS & CONDITIONS

SHIPPING & DELIVERY

WEEK 1 : ORDERING & PAYMENT

Once your order has been confirmed, we will be requesting a deposit of 50% of list value of the goods ordered. Payment can be made either through a bank transfer or personally through our office in Sanur.

WEEK 4: SHIPPING & DELIVERY

There are three options available for delivering your goods.

- (1) Full container load (FCL)
- (2) Less than container load (LCL) Cost per cubic meter
- (3) Airfreight

Please ask for a quotation to your country don't forget to give us the port of delivery.

WEEK 5: YOUR ORDER DEPARTS FROM BALI

Your order will be ready to depart from Bali. This will be confirmed by our office. At this stage we will be requesting a final payment for the cost of purchasing your goods. In addition, we will be requesting pre-payment for the cost of freight delivery.

The official "Bill of Lading" will be forwarded to you via courier service approximately 7 days prior to goods arriving at the port of embarkation. The bill of lading is the official documents which enables goods to be passed from the country of origin to country of destination. The bill of lading is also establishes the ownership of goods to the customer.

1. The ordering process begins immediately following 50% of the funds for goods being received by Deco Bali
2. Prices are subject to change without further notice
3. New visitors to Bali:
 - Tours to suppliers for new visitors to Bali will only be carried out by Deco Bali on the understanding that there is a serious intention to conduct business and for a fee which can be deducted from the final invoice.
 - New visitors to Bali wishing to use our services must place their orders within a reasonable length of time following their visit to Bali.
4. Deco Bali must be informed of any other parties involved in either the assisting of services, buying products or other activities out side the scope of the Deco Bali buying agency.
5. Goods remaining with Deco Bali for more than two months:
 - Deco Bali cannot be responsible for the depreciation or damage to goods due to prolonged periods of storage.

- As a result of a container being filled to capacity and goods are left behind, Deco Bali will offer free storage for a maximum three weeks. Any special requirements or arrangements must first be discussed with the management.
 - Any goods that remain in storage with Deco Bali for more than a one month period may incur a storage cost metered by the cubic meter.
6. Shipping delivery schedules
 - In order for Deco Bali to meet the shipping delivery schedules, customers will be required to transfer the balance of funds on time.
 - The request for the balance of funds to be paid, will be made approximately 7-10 days prior to the collection of orders from suppliers.
 - The consequence for any delays in the receiving of the funds will result in the shipping deliveries being rescheduled.
 - Deco Bali will take in to account any extenuating circumstances
 7. The supply of goods and the freight delivery are separate services. The delivery of goods is the responsibility of the freight line.
 - The Deco Bali buying agency is responsible to maintain the quality of goods and packing preparation for shipment.
 - Any defects in product should be reported to Deco Bali within seven days of receiving the shipment
 - Any claim for damages must be supported by photographic evidence.
 8. The Shipping documents (Bill of Lading) will be forwarded to you via courier service following the payment for freight and goods. The Bill of Lading will be dispatched 10 days prior to shipment arriving at port destination.
 9. All goods remain the property of Deco Bali until paid for in full.
 10. Letter of credit customers will be required to take out an "All risk" insurance policy and must be responsible for the cost of their insurance arrangements. Deco Bali requires that all shipments are covered by an all risk insurance policy. For further details please read the text detail under the heading of insurance cover.

The supply and purchase of goods via our agent service and the freight forwarding delivery are two separate services. Although the Freight and shipping companies are appointed by Deco Bali, it is the sole responsibility of the Freight forwarder to safely deliver your goods.

There are two types of insurance cover available

(1) Insurance cover included in the cost of the shipping. The insurance offered by the shipping line only covers a limited liability. It covers liability in the event of the vessel or container being lost at sea or if the containers is damaged or defective resulting in damage to your goods. Full details of total liabilities can be obtained from the shipping line

(2) Additional insurance cover

A comprehensive insurance cover by a independent broker is available at a premium of 1.5% of the cost of goods.

BREAKAGE & CLAIM

Claims for breakages or damages can be made to the freight forwarding company. Claims can be made through our office at Sanur, Deco Bali will assist with all claims on your behalf.

1. Please refer to your copy of the Bill of Lading for terms & conditions
2. Additional insurance cover is available please ask for further details
3. A full inventory of damaged & broken goods must be submitted to our Deco Bali office
within seven days of receiving your shipment.
4. All damaged goods must be supported by photographic evidence